

NTC BRICKS AT LIBERTY STATION FREQUENTLY ASKED QUESTIONS

INSCRIPTION / ENGRAVING

What are people putting on their bricks?

- Please visit www.designmyntcbrick.com to create your personal message on a virtual version of your NTC brick. Examples of personal messages created by other donors are also provided.

Can I put a personal image, graphic or symbol on my brick?

The only graphic available is the NTC anchor logo to honor and recognize those who served at the former Naval Training Center. Otherwise, no, only numbers, letters and/or punctuation marks found on a standard keyboard are permitted. Websites, phone numbers, hashtags and/or manifestos are also not acceptable. The NTC Foundation reserves the right to approve all inscriptions prior to production. Should any message be deemed unsuitable, you will be contacted and allowed to submit an alternate inscription.

Can I have my personal message engraved in italics for special emphasis?

 No, all inscriptions will be centered and engraved in UPPER CASE font to maintain a uniform appearance between all engraved bricks. The only exception will be emphasis on formal family names upon request only (i.e., McDONALD, MÜLLER, JOSÉ, etc.).

How many characters fit on each line of a brick?

- Each line of text can be engraved with up to twenty-five (25) characters per line, including spaces and all letters, numbers, and symbols on a standard English keyboard.

How many lines of text can I have on a brick?

- 4" x 8" bricks can be engraved with up to three (3) lines of text.
- 6" x 8" bricks can be engraved with up to four (4) lines of text.
- 8" x 8" bricks can be engraved with up to six (6) lines of text.
- 12" x 12" bricks can be engraved with up to ten (10) lines of text.
- You may also honor an NTC graduate by replacing one line of text with the NTC logo.

Can I change my inscription if I change my mind? Is there a fee?

Yes, a \$10 reprocessing fee may apply if your inscription is completely altered requiring resubmission for approval, or if you notify us of any changes after the proof time has expired on your "Inscription Verification Letter", otherwise there are no fees if corrections are made within the proof time indicated on your inscription verification letter. Additionally, if your brick is in production and you wish to make changes at this stage, redo fees will apply. The inscription verification letters are typically generated within three (3) to four (4) weeks of your order being processed and approved by the NTC Foundation.

ORDER / PAYMENT

What is the last date I can order?

Bricks are available in limited quantities and will be sold on a first come, first served basis.

Have you received my order?

- If you ordered online or over the phone, you will receive an automatic payment receipt, which will be followed by an email order confirmation within 2-5 business days of your order being processed.
- If you mailed or faxed your order in, this usually takes 5-7 business days to process once we receive it. An email order confirmation will follow if an email address was provided on your submitted form.
- Always check your spam or junk folder if this is your first time receiving anything from NTC Bricks at Liberty Station.
 You may also call to speak with a customer service representative during normal business hours at 1-844-NTC-BRIX (844-682-2749).

Can I purchase a gift certificate for myself or a friend?

- Yes; any brick option can be converted into a gift certificate, which does not require you to enter an inscription prior to check-out. Personalized bricks are the perfect gift! It's also a great way to secure your own placement at Liberty Station while allowing additional time to personalize your own brick.
- Gift certificates will be sent within 5-7 business days from receipt of your order. For any questions or concerns, please contact us at 1-844-NTC-BRIX (844-682-2749).



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Is my purchase tax deductible?

Yes; to the extent allowed by law through the NTC Foundation, a 501(c)3 non-profit organization.

Is there sales tax?

- No.

Can I pay by check?

- Yes; please make checks payable to: NTC Foundation Bricks at Liberty Station

Where do I mail my check?

- Mail Payment & order form to: NTC Bricks at Liberty Station ● Fulfillment Center ● P.O. Box 6578 ● Boise, ID 83707

Where will the proceeds from the bricks go?

- All proceeds will support the NTC Foundation's programs, which increase community access to the arts, provide arts programs for school students, and support the preservation of the Naval Training Center's history.

QUANTITY / LOCATION

How many bricks are available?

A limited number of personalized engraved bricks are available and will be sold on a first come, first served basis.

Can I choose where my brick is placed?

No; all bricks will be placed at the discretion of the NTC Foundation within the Legacy Plaza.

How will I know where my brick is in the Legacy Plaza?

 After the bricks have been installed, a locator map will be provided to assist you in locating your brick at Liberty Station.

When will the bricks be installed?

The bricks are scheduled to be installed in late spring 2016.

Can I have multiple bricks placed together?

 You can purchase multiple bricks at one time, however, bricks purchased together might not be placed next to one another.

REPLICAS

What is the replica made of?

The replica is made of the same material as your installed brick with a commemorative plaque affixed to the top.
 Colors may vary slightly due to natural variances, and we cannot guarantee your replica will be an exact color match of the installed brick at Liberty Station.

Can a Replica be shipped to a different address?

- Yes, with the exception of P.O. boxes or APO's.

How long does it take to get my replica?

 Replica bricks are expected to be engraved and shipped within 10-12 weeks from the time your order is processed and approved by the NTC Foundation.

Can I pay to have my replica expedited?

Yes; please call 1-844-NTC-BRIX (844-682-2749) to speak with a customer service representative for shipping quotes.

Where is my replica brick?

- If you placed your order more than 12 weeks ago and have not received an email shipment tracking notification, please call 1-844-NTC-BRIX (844-264-7327) or email ntcbricks@fundraisersltd.com.